

Hi Carolyn,

Sorry I'm late at responding to this. About 4 years ago, I switched the Town of Canaan COTT indexing system to IMAS for one reason, and one reason only. COTT was going to start charging this tiny town (second smallest in CT) \$11,000 a year for use of their indexing software. With state grant money, I was able to purchase the IMAS software and now am reaping the benefits. This town receives thousands of dollars in recording fees and is a huge revenue source for the town, instead of an expense.

I felt this was a "no brainer" - why pay for indexing software when you can own it. The Board of Finance is very pleased with the way my office operates and the income it generates. IMAS services 15 towns in CT right now; I don't know why more towns don't jump aboard.

I'd be very interested in hearing responses from other towns and talking with you sometime.

Happy New Year,

Mary M. Palmer,
Town Clerk
Town of Canaan

----- Original Message -----

From: townclerk@easthamptonct.org

To: canaan021clerk@comcast.net

Sent: Monday, January 11, 2010 3:56:05 PM GMT -05:00 US/Canada Eastern

Subject: Thank you from Carolyn Soltis

I would like to thank all of the Town Clerks that responded to my question about going out to bid for a land records system. It was very interesting to see the various e-mails and also to speak to some of you on the phone. I really appreciate your taking the time to answer my question. A very happy and healthy New Year to all of you!

Carolyn